

Alibaba.com Gold Plus Supplier



Assessment Report

Presented to

Guangdong Tengen Industrial Group Co., Ltd.

广东天元实业集团股份有限公司

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	No. 172, Shangyuan Road, Qingxi Town, Dongguan City, Guangdong Province, China
City / Country:	Shenzhen / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	gdtengen
Gold Supplier Company Name:	Guangdong Tengen Industrial Group Co., Ltd.
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Service Provided by Bureau Veritas Certification

Report No.: 18420736_P+T





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Date of Assessment:	23/Nov./2018	Report Date:	23/Nov./2018
Assessor's Name:	Jeff Yu	Validity Period:	24/Nov./2018 -- 23/Nov./2019
Reviewed By:	Mark Wei	Online Verification:	www.bv-certification.com.cn

Important Notes:

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Section 1: Company Overview

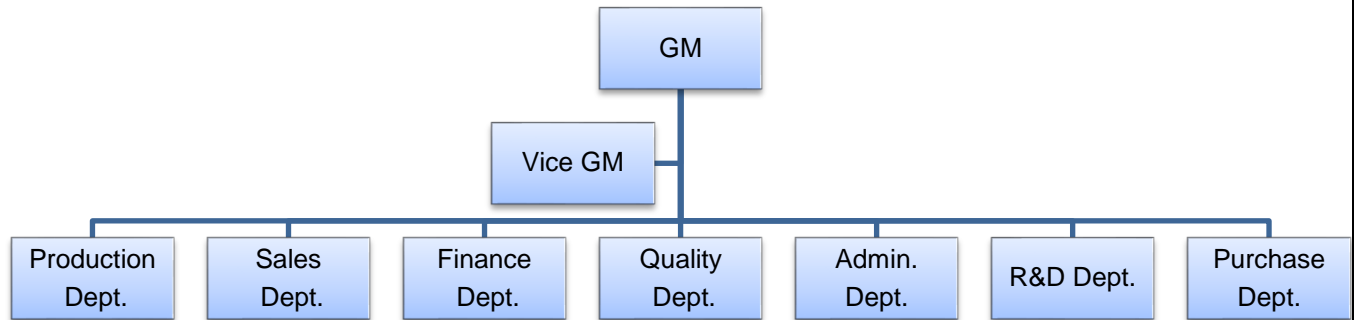
Company Overview			
1.1 Legal Validity			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	91441900699792784T
Year Established:	28/Jan./2010	Validity Period:	28/Jan./2010 -- 31/Dec./2049
Export Experience:	8.8 Years	Industry Experience:	8.8 Years
Registered Address:	No. 172, Shangyuan Road, Songgang Industrial Area, Qingxi Town, Dongguan City, Guangdong Province, China		
Company Address:	No. 172, Shangyuan Road, Qingxi Town, Dongguan City, Guangdong Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Dongguan Industrial & Commercial Bureau
Registered Capital:	RMB 132,520,000		
Corporate Representative:	Mr. Xiaowei Zhou		
Industry:	Packaging & Printing		
Business Type:	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Trading Company <input checked="" type="checkbox"/> Manufacturer & Trading Company		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Express Packaging & Materials		
1.2 Company Building Information			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input type="checkbox"/> Lease Agreement <input checked="" type="checkbox"/> Factory Officer Claimed			
Total Building Size: 33,000 m ²			
Number of Building(s) : 20			
Office Size: 5,000 m ²			



Section 2: Human Resources

Human Resources

2.1 Company Chart



2.2 Employee Headcount

Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total
GM	1	0	1
Vice GM	3	0	3
Production Dept.	596	0	596
Sales Dept.	300	0	300
Finance Dept.	30	0	30
Quality Dept.	80	0	80
Admin. Dept.	30	0	30
R&D Dept.	40	0	40
Purchase Dept.	20	0	20
Total Number:	1,100	0	1,100

2.3 Management

Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential



Section 3: Current Export Situation

Current Export Situation

There is/are 300 foreign trading employee(s) in the company.

Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	0	N/A	N/A	N/A
6-10 Years	100	N/A	N/A	N/A
2-5 Years	100	N/A	N/A	N/A
Less than 2 years	100	N/A	N/A	N/A

Does the company have a valid export license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Export License Registration No.:	91441900699792784T
Total Revenue (Previous Year):	USD 120,000,000
Total Export Revenue (Previous Year):	USD 36,000,000
Estimated Export Revenue (Current Year):	USD 50,000,000
Trade Agents Employed Overseas:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Nearest Port:	Shenzhen Port
Accepted Payment Terms	<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR
Accepted Payment Type:	<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> West Union <input type="checkbox"/> Money Gram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker

Average lead time from product order confirmation to production delivery (products exiting the factory):

Product Category	Num	Unit
Express Packaging & Materials	30	Days

Average Sampling Time

Product Category	Lead Time
Express Packaging & Materials	10 Days

The Shortest Sampling Time

Product Category	Shortest Lead Time
Express Packaging & Materials	10 Days



Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	Express Packaging & Materials	12,000,000	10
South America	N/A	0	0
Eastern Europe	N/A	0	0
Southeast Asia	Express Packaging & Materials	6,000,000	5
Africa	N/A	0	0
Oceania	Express Packaging & Materials	6,000,000	5
Mid East	N/A	0	0
Eastern Asia	Express Packaging & Materials	6,000,000	5
Western Europe	Express Packaging & Materials	6,000,000	5
Central America	N/A	0	0
Northern Europe	N/A	0	0
Southern Europe	N/A	0	0
South Asia	N/A	0	0
Domestic Market	Express Packaging & Materials	84,000,000	70
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	



Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
Confidential				
5.2 Production Capacity				
Product Name		Production Line Capacity		Actual Units Produced (Previous Year)
Express Packaging & Materials		USD 200,000,000 / Year		Confidential
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Film blowing machine	No information	20	8	Acceptable
Slitting machine	No information	50	8	Acceptable
Inkjet printer	No information	15	8	Acceptable
Paper cutting machine	No information	6	8	Acceptable
Printing machine	No information	38	8	Acceptable
Bag machine	No information	52	8	Acceptable
Injection molding machine	No information	12	8	Acceptable
Bookbinding machine	No information	11	8	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Drop tester	No information	1	8	Acceptable
Compression strength tester	XKY-8868	1	8	Acceptable
Wear resistance tester	No information	1	8	Acceptable
5.5 Subcontractors				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	



Section 6: Quality Assurance

Quality Assurance				
6.1.1 Quality Management System Certification				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
ISO 14001:2015	Head	17E1150R2M	Printing of Packaging and Decoration Printing Matters, Other Printing Matters and Related Management Activities	30/Aug./2017 -- 29/Aug./2020
ISO 9001:2015	Head, CNAS	04616Q13082R2M	Printing of Packaging and Decoration Printing Matters and Other Printing Matters	28/Aug./2016 -- 27/Aug./2019
ISO/IEC 27001	Head	18ISMS0001R0M	Information Security Management of Bills Printing Related	16/Jan./2018 -- 15/Jan./2021
OHSAS 18001	Head, CNAS	04617S10964R1M	Printing of Packaging and Decoration Printing Matters, Other Printing Matters and Related Management Activities	30/Aug./2017 -- 29/Aug./2020
6.1.2 Product Certification				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
6.2 Testing Report				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
6.3 Quality Control Management				
Item	Content	Observations /Comments		
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No		
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
6.3.3	Who does the QC/QA Manager /Supervisor report to?	GM -- Mr. Xiaowei Zhou		
6.3.4	How many QA/QC inspectors in total?	80		
No. of Employees in Each Production Line:				
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA	
Workshop 1	36	560	80	



6.3.5 Average Guarantee Time		
Product Category	Guarantee Time	
N/A	N/A	
6.3.6 The Longest Guarantee Time		
Product Category	Guarantee Time	
N/A	N/A	
6.4 Supplier Management		
Item	Content	Observations /Comments
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input checked="" type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input checked="" type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary
6.5 After Sales Service		
Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No



6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input checked="" type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work instructions <input checked="" type="checkbox"/> Approved sample <input checked="" type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input type="checkbox"/> 100% of products with detailed inspection <input checked="" type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary



7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input checked="" type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There is/are _____ 40 _____ R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	10		11-20 Years	0
Junior College	30		6-10 Years	15
Technical School	0		2-5 Years	25
High School	0		Less than 2 years	0
Patent Situation				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
ZL 2017 2 0639889.7	A second use bone express bag	The patent for utility model	09/Jan./2018	
ZL 2017 2 0347927.1	A stretchable adjustable logistics rack	The patent for utility model	09/Jan./2018	
ZL 2017 2 0552765.5	Back carbon waybill	The patent for utility model	09/Jan./2018	
ZL 2016 2 0307326.3	A disposable printed magnetic strip radio frequency label device	The patent for utility model	19/Oct./2016	
ZL 2018 2 0042612.0	A multiple-use backpack	The patent for utility model	11/May/2018	
ZL 2017 2 0639889.7	Continuous waste recycling device for die cutting of non-drying adhesive	The patent for utility model	28/Aug./2018	
ZL 2016 2 0304956.5	A disposable printed magnet RF tag device	The patent for utility model	19/Oct./2016	
ZL 2016 2 0345623.7	A three-layer thermal logistics label	The patent for utility model	19/Oct./2016	
Brand Situation				
Registration/ap plication No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.



10081769	Refer to the photo	Class 40: Offset printing; lithographic printing; book binding; screen printing; pattern printing; printing; photogravure printing; paper processing; paper processing	14/Jan./2013 -- 13/Jan./2023	Photo in section 11 (Trademark photos)
10081770	Refer to the photo	Class 18: Packing leather bags; Packing leather bags (envelopes, small bags); Packing leather envelopes; Canvas boxes; Imitated leather; Shopping bags; Shopping net bags; Fur covering; Leather hat boxes; Check clips (leather)	14/Dec./2012 -- 13/Dec./2022	Photo in section 11 (Trademark photos)

The Average Time For New Products Launched

Product Category	Lead Time
Express Packaging & Materials	10 Days

The Shortest Time For A New Item Launched

Product Category	Shortest Lead Time
Express Packaging & Materials	10 Days

Does the company provide ODM service for others?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Are there relevant design input/output, review, and verification documents available for the assessment company?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Based on inspection, are R & D employees equipped with adequate specialized equipment?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes, please list all key equipment used:	N/A
Do R& D employees use any specific software for designing new products?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list the main software used:	Pro/E, CAD, Solid works
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input type="checkbox"/> Yes, with clear written instructions <input checked="" type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No



Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input checked="" type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input type="checkbox"/> Yes, only part of designed products have been tested <input checked="" type="checkbox"/> No
Are the designed products confirmed by the customers?	<input type="checkbox"/> Yes, all designed products have been confirmed <input checked="" type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input checked="" type="checkbox"/> Yes, with written job description <input type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input checked="" type="checkbox"/> Yes, with written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No

8.2 R&D Real Case Description

Customer's Name	Confidential
Customer's Location	Confidential
Customer's Industry:	Confidential
Order's Requirement Description:	Confidential

8.3 Design Process

Process 1	Process 2	Process 3
Confidential	N/A	N/A
Confidential	N/A	N/A

8.4 Design Devices

Device 1	Device 2	Device 3
N/A	N/A	N/A



Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	N/A	N/A



Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1		2		3	
	Printing		Marking		Binding
4		5		6	N/A
	Inspection & Cleaning		Packing & Store		N/A



Section 11: Certification & Photos

Certification & Photos

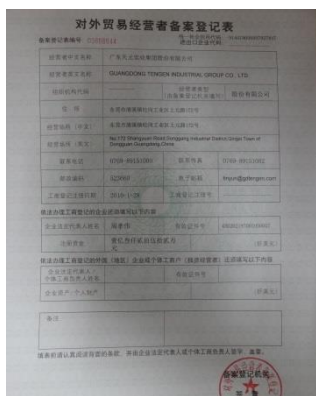
Certification & Photos -- Business License Combined with Organization Code Certificate, Tax Registration Certificate (Original)



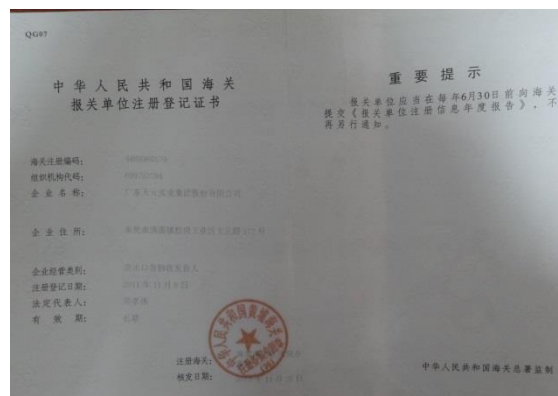
Certification & Photos -- Permit for Opening Bank Account



Certification & Photos -- Import and Export Enterprise Registration



Certification & Photos -- Custom Clearance Registration Form



Certification & Photos -- Guangdong Famous Brand Product Certificate 1



Certification & Photos -- Guangdong Famous Brand Product Certificate 2

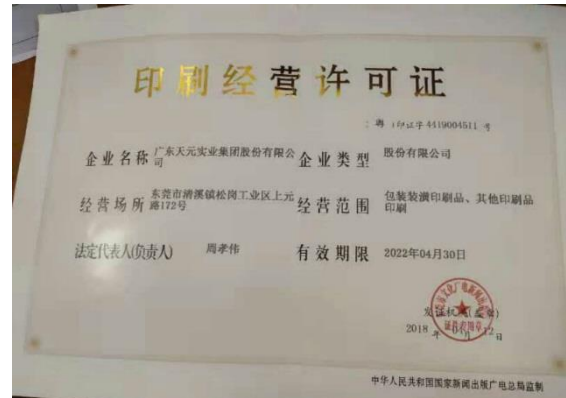




Certification & Photos -- Laboratory Accreditation Certificate

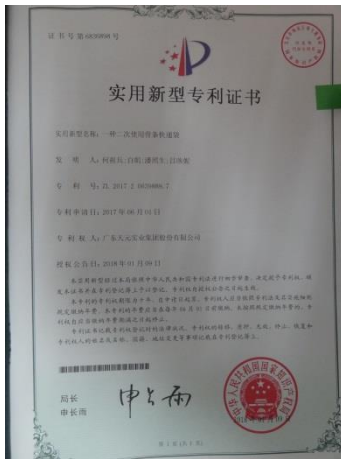


Certification & Photos -- Printing Operating License

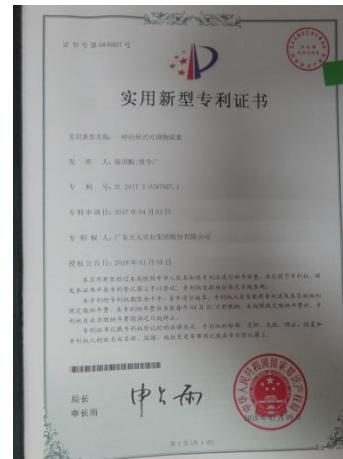


Patent Photos

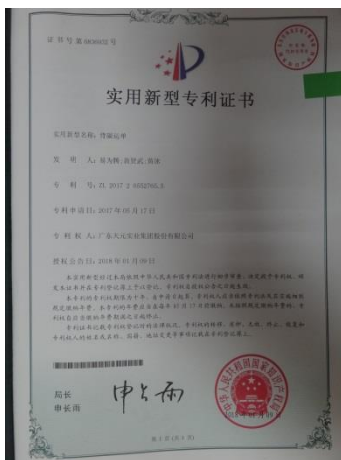
Certification & Photos -- Patent 1



Certification & Photos -- Patent 2



Certification & Photos -- Patent 3



Certification & Photos -- Patent 4



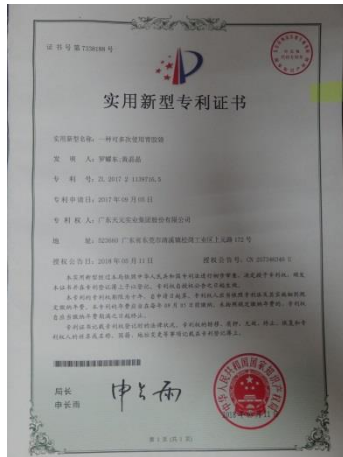
Certification & Photos -- Patent 5

Certification & Photos -- Patent 6

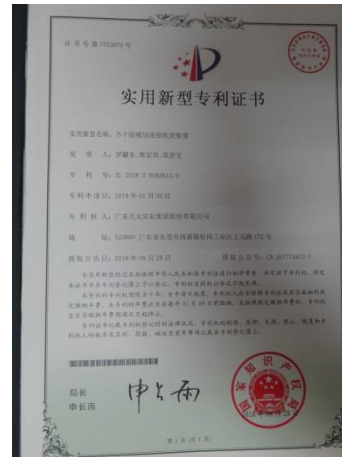
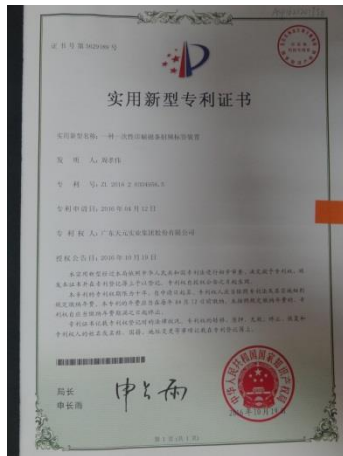


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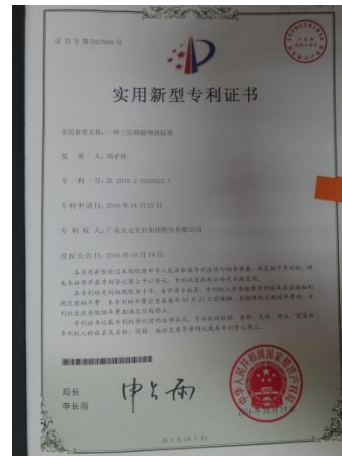
Report No.: 18420736_P+T



Certification & Photos -- Patent 7



Certification & Photos -- Patent 8



Quality Management System Certification Photos

Certification & Photos -- ISO 14001:2015



Certification & Photos -- ISO/IEC 27001

Certification & Photos -- ISO 9001:2015



Certification & Photos -- OHSAS 18001

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Section 12: Company and Product Samples

Company and Product Samples	
Company Gate	Office Building
	
Office	Workshop
	
Product Sample	Product Sample
	



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample





Product Sample



N/A

N/A



Section 13: Competitive Advantages

13.1 Product Group Capacity		
13.1.1 Products Sold (Within 12 Months)		
Products Name	Quantity	Revenue (USD)
Express Packaging & Materials	Confidential	120,000,000
13.1.2 Suppliers Cooperated With (Within 12 Months)		
No. of cooperation suppliers (total)	Confidential	
No. of suppliers (which cooperated over 2 times)	Confidential	
No. of provinces which cooperation suppliers belong to	Confidential	
Would the company like to provide design solution service for integration project?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, these projects include	Function Design, Appearance Design	
Would the company like to provide a total solution for purchasing?	<input type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input checked="" type="checkbox"/> No	
If yes, please describe it	N/A	
13.1.3 Real Case Description:		
Customer Name	N/A	
Customer Country	N/A	
Customer Region	N/A	
Products Category	N/A	
Order Value (USD)	N/A	
Order Processing Process	N/A	
Customer's Feedback	N/A	
13.2 Real Case for Lower MOQ & Lead Time		
Products Name	MOQ (Within 12 Months)	Lead Time
Express Packaging & Materials	20,000 Pcs	10 Days
13.3 Real Case for Large Contract & Lead Time		
Products Name	Order (Within 12 Months)	Lead Time
Express Packaging & Materials	1,000,000 Pcs	30 Days
13.4 Overseas After Sales Service Capacity		
13.4.1 Average response time	2 Day	
13.5 After-sales service capacity		
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

-- End of Report --